

ESL Kids World: Booking a Hotel by Telephone

Name: _____

Date: _____

Use the words below to fill in the blank spaces in the dialogue:

room, Sir, Madam, help, breakfast, check, Goodbye, credit card, Smith, Day, floor, long, much, confirmation

Receptionist: Good morning, how may I _____ you?

You: Hi. Do you have any rooms for New Years _____?

Receptionist: Yes, we do. How _____ will you be staying?

You: I will stay for two nights.

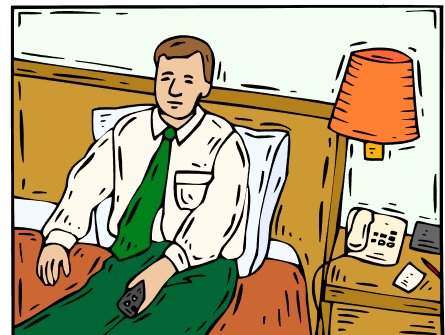
Receptionist: What kind of _____ would you like?



You: I would like a deluxe suite room on the fifth _____.

Receptionist: Great! I will _____ that. We have deluxe suite room and it also comes with a sea view at no extra cost.

You: Wonderful. Does that include _____?



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Receptionist: Yes, it certainly does.

You: How _____ is that for two days?

Receptionist: It's four-hundred pounds excluding VAT. How would you like to pay?

You: I would like to pay by _____.

Receptionist: Who is the _____ for?

You: It's for Mr. and Mrs. _____.



Receptionist: Okay, let me confirm that: Mr. and Mrs. _____. Deluxe suite for January 1st and 2nd. Is that correct?

You: That's it. Thanks.

Receptionist: Let me give you your _____ number. It's: 1234567. I'll repeat that: 1234567. Thank you for choosing San Lorenzo Hotel. Have a nice day. Goodbye.

You: _____